

Dogs Around Town Policies and Procedures

Our Services

Half-Hour Daily Dog Walking

Midday relief

Dog walk

Refilling of Water/Food bowls as necessary

Play and fun time

Pet Sitting

Scheduled visits throughout the day that maintain the dog's regular routine

Filling food and water bowls

Bringing in mail

Watering plants

Cleaning up after pets

Administering medications as needed

Scheduling

Scheduling will be determined at the time of a free consultation or via phone or email any time afterward. While we will try to accommodate your scheduling needs as soon as possible, we recommend notifying us one to two weeks in advance.

Cancellation Policy

Please call us to cancel any same-day services. This includes dog-walking and pet-sitting services. If you know in advance that you will not need our services, emailing us to cancel is acceptable. If you fail to call us and we arrive to provide services, regular charges will apply.

Your Responsibilities

Your dog must be current on all vaccinations, and all flea, tick and heartworm medicines.

We require that all dogs wear identification at all times.

Please make sure that all areas of your home that your dog has access too (especially unsupervised access) are completely safe for pets.

We must be granted access to your home. This includes a key to the main-entry door and access to any security systems. Please test all keys before turning them over to us. If a key is not functioning, regular charges will apply.

All behavior problems must be disclosed to Dogs Around Town. This includes, but is not limited to, all problems related to daily walks, biting, jumping and social issues. If you have questions about what we consider to be a behavior problem, please ask.

Inclement Weather

We will do our best to notify our clients by 8 a.m. if any cancellations are necessary because of snow, ice or excessive heat. Light or mild rain is not usually a deterrent, however severe rain showers, thunder or lightning may result in cancellations. We will use our own judgement as to whether or not it is simply too hot for dogs to be outside for long periods of time. However, during excessive heat, we are happy to still visit the home and spend quality play time with your dog.

Billing

Billing is typically done on a bi-weekly basis for daily dog walks. Alternative payment arrangements can be made. Please contact us for details about billing for pet-sitting services.